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CONFIRMATION NO. 7190

SERIAL NUME 09/513,784		FILING DATE 02/25/2000 RULE	(CLASS 379	GRO	ROUP ART UNIT 2748			ATTORNEY DOCKET NO. DT-86 (50514)	
Michael SI David Pete ** CONTINUING ** FOREIGN API	helton erson, DATA PLICA	ins, Centerville, UT;		e u:/> ne w/f						
Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and		yes no Met aft	er tials	STATE OR COUNTRY UT	SHEETS DRAWING 48		TOTAL CLAIMS 18		INDEPENDENT CLAIMS 3	
P O Box 3791 1401 Citrus Cent 255 South Orang Orlando ,FL 328	ter ge Ave								,	
TITLE Integrated acd ar	nd ivr	scripting for call cente	r trackin	g of calls						
RECEIVED	No.	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT No for following:				☐ All Fees ☐ 1.16 Fees (Filing) ☐ 1.17 Fees (Processing Ext. of time) ☐ 1.18 Fees (Issue) ☐ Other ☐ Credit				







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APPLICANTS J. Andrew Judkins, Centerville, UT; Michael Shelton, Salt Lake City, UT; David Peterson, Pleasant Grove, UT; *** CONTINUING DATA **********************************												
** 04/24/2000 Foreign Priority claimed 35 USC 119 (a-d) condition met Verified and	yes no Met at	- CTATE OR	SHEETS DRAWING 48	TOTAL CLAIMS 18	INDEPENDENT CLAIMS 3							
ADDRESS Allan Dyer Doppelt Milbrath & Gilchrist PA 255 S Orange Avenue Suite 1401 P O Box 3791 Orlando ,FL 32802-3791												
Integrated acd and ivr scripting for call center tracking of calls												
FILING FEE FE RECEIVED No 820 No	ES: Authority has been g to charge/cr for following	iven in Paper redit DEPOSIT ACCOU	1.16 F 1.17 F time) 1.18 F	1.18 Fees (Issue)								